

Support Services	Launch Date	Details
eMPF customer service hotline	19 April	<ul style="list-style-type: none"> ● Hotline: 183 2622 ● Service Hours <ul style="list-style-type: none"> - Monday to Friday: 9:00 am to 7:00 pm - Saturday: 9:00 am to 1:00 pm
eMPF website www.eMPF.org.hk	19 April	<ul style="list-style-type: none"> ● Provide tutorial videos for employers, employees, self-employed persons and MPF intermediaries
Seminars for scheme members and employers	May onwards	<ul style="list-style-type: none"> ● The Notice (by scanning the QR code) provided in the communication pack issued by trustee contains details of the seminar and the registration arrangements
eMPF service centres	12 June	<ul style="list-style-type: none"> ● Address <ul style="list-style-type: none"> - (Hong Kong Island) Unit 601B, 6/F, Dah Sing Financial Centre, No. 248 Queen's Road East, Wan Chai, Hong Kong - (Kowloon) Suites 1205-6, 12/F, Chinachem Golden Plaza, No. 77 Mody Road, Tsim Sha Tsui East, Kowloon - (New Territories) Suite 1802A, 18/F, Tower 2, Nina Tower, No. 8 Yeung Uk Road, Tsuen Wan, New Territories ● Service Hours <ul style="list-style-type: none"> - Monday to Friday: 9:00 am to 6:00 pm - Saturday: 9:00 am to 1:00 pm
eMPF kiosks	12 June	<ul style="list-style-type: none"> ● eMPF kiosks will be set up at the eMPF service centres and the 12 telecommunication stores of the contractor
Outreach services	12 June	<ul style="list-style-type: none"> ● By appointment in advance, outreach service teams will provide on-site support for employers and different industry/professional organizations, and help them register for the eMPF Platform