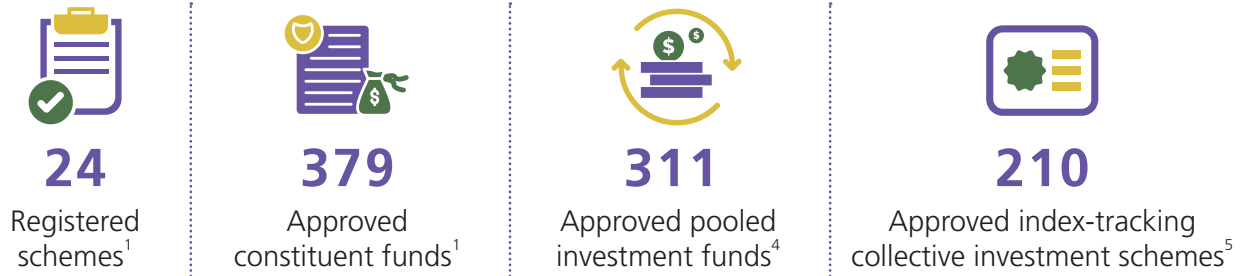
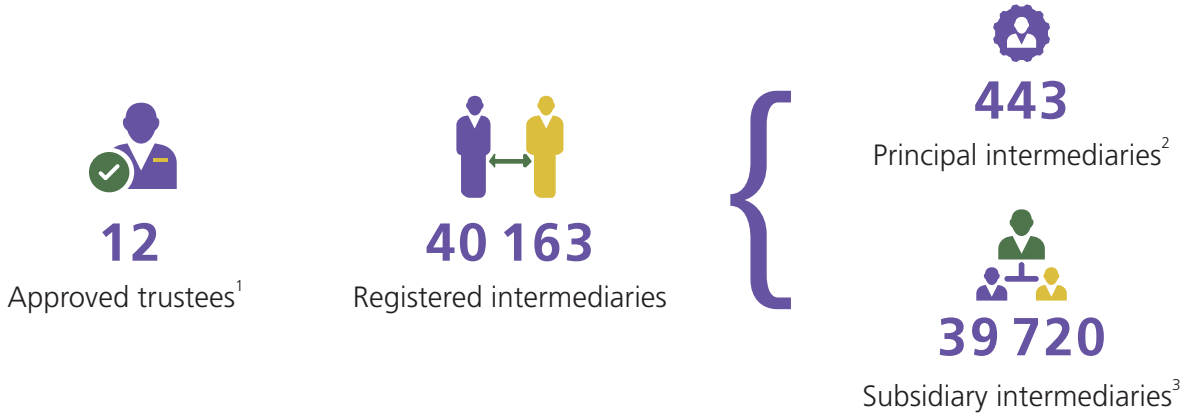


Highlights of MPF Facts and Figures

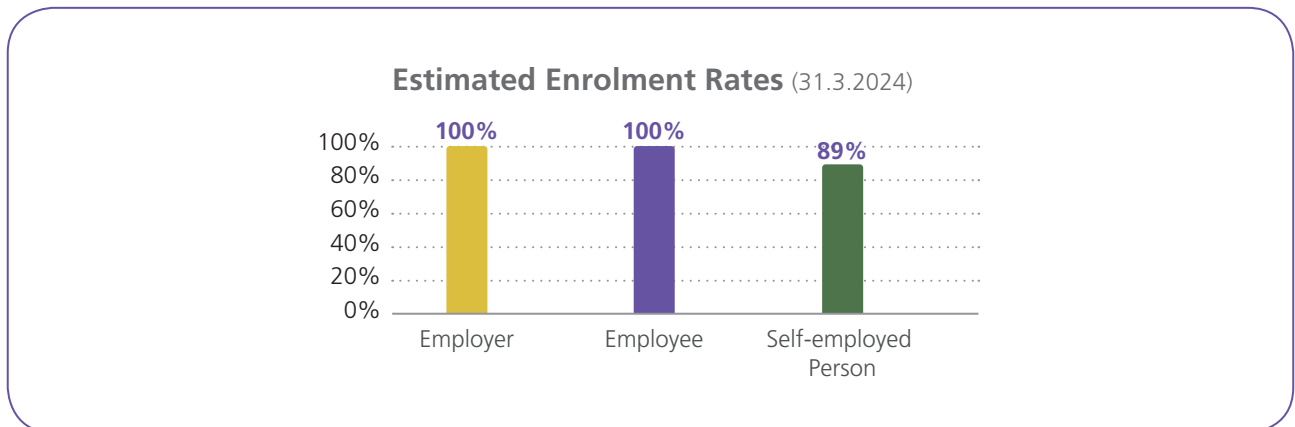
MPF System

Industry Participants, Schemes and Funds (31.3.2024)



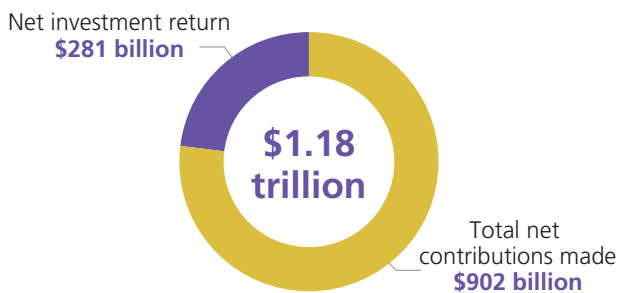
- 1 Excluding trustees which do not operate any MPF scheme and excluding schemes and funds to be terminated.
- 2 A principal intermediary is a business entity registered by MPFA as an intermediary for selling, marketing or giving advice on MPF schemes.
- 3 A subsidiary intermediary is a person registered by MPFA as an intermediary for selling, marketing or giving advice on MPF schemes on behalf of the principal intermediary to which the person is attached.
- 4 An approved pooled investment fund refers to a type of investment fund into which a constituent fund invests.
- 5 An index-tracking collective investment scheme refers to a collective investment scheme which has the sole investment objective of tracking a particular market index.

Enrolment

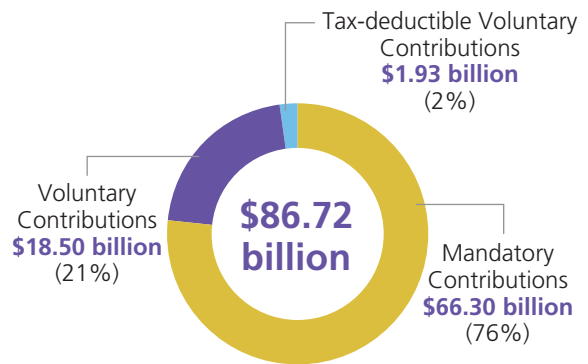


Net Asset Values (NAV) and Contributions

NAV (31.3.2024)



Contributions Received (1.4.2023 – 31.3.2024)



(Figures or percentages may not sum up to the total or 100% due to rounding)

Tax-Deductible Voluntary Contribution (TVC)



The TVC was launched on 1.4.2019. As at 31.3.2024, the total number of TVC accounts reached **76 000**. The cumulative total amount of contributions received since launch of TVC was **\$10.51 billion**

Default Investment Strategy (DIS)



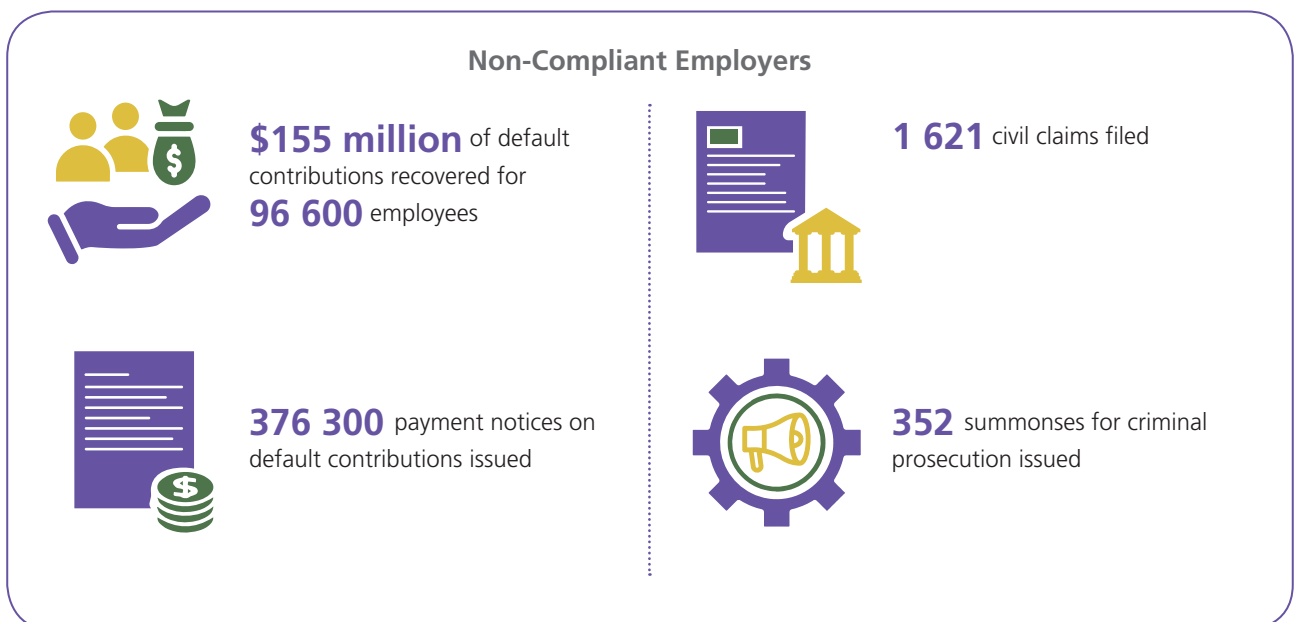
As at 31.3.2024, **3.3 million** MPF accounts (i.e. about 29.8% of the total 11.1 million MPF accounts) involved in investment according to DIS or in the constituent funds of DIS, with total assets of **\$117.76 billion** (i.e. about 10.0% of the total NAV of the MPF System)

MPFA Business Operation (1.4.2023 – 31.3.2024)

Industry Supervision



Member Protection



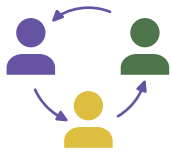
Public Education, Publicity and Engagement



144 sessions of customized education programmes held for existing and prospective scheme members



Chairman and senior executives participated in around **50** public speaking engagements



Chairman and the management team participated in around **180** engagement activities with different stakeholder groups

Stakeholder Engagement Exercise on eMPF Platform (from April 2023) and Trial Use Sessions (from March 2024)



Over **170** talks, seminars, exchange sessions and public speaking engagements conducted



A series of trial use sessions arranged for over **40** Legislative Council Members and their assistants

Customer Service



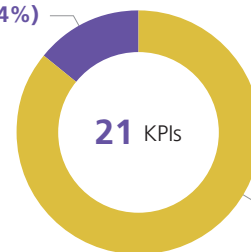
185 100 enquiries handled



3 900 complaints against different types of complainees received

Key Performance Indicators (KPIs)

Departmental KPIs:
3 (14%)



Corporate KPIs:
18 (86%)

All **21** KPIs attained respective target achievement rates